



OVERVIEW

Woodhouse Weatherproof® is a range of H3-LOSP treated and preprimed Radiata pine building products manufactured for exterior above-ground applications. Woodhouse Weatherproof® is highly suited to installation as cladding, fascia, door jamb, fence pickets, and trim mouldings, and is also produced for structural applications such as bearers, joists, rafters, verandah beams and posts.

PRODUCT WARRANTY

Woodhouse Timber Company guarantees that Woodhouse Weatherproof® building products will be resistant to termite and insect borer attack, rot, and fungal decay; and that the priming coats applied to Woodhouse Weatherproof® products will provide a sound foundation for the application and performance of premium finishing coatings as part of a paint system; for 25 years from date of supply if installed in accordance with our instructions and guidelines, and subject to the exclusions and limitations set out in this Warranty.

If a Woodhouse Weatherproof® product exhibits failure due to termite or insect borer attack, fungal decay, or if the primer causes applied paints or films to break down within this timeframe, the affected product will be remedied or replaced according to the specified terms in this limited product guarantee.

CONDITIONS OF WARRANTY

Woodhouse Weatherproof® building products are covered by a limited guarantee in exterior above ground applications against termite and insect attack, fungal decay, and paint system failures arising from the performance of factory priming coats (underwritten by Dulux® Powder and Industrial Coatings). Woodhouse's maximum liability under this guarantee is limited to and set out in the following table:

Treatment Level ¹	Preservative Identification Number ²	Primer Brand and Product Name	Example Applications ³	Limited Guarantee Period ⁴	
				Product Replacement and Labour Costs	Product Replacement Only
H3 LOSP for outside, above-ground applications	64	Dulux® Industrial Primer	Posts, bearers, joists, fascia, cladding, handrail components, fence pickets, trim	7 years	25 years

Notes:

1. Australia's treatment level system is based on the identification of Hazard Classes, which are a guide to the severity of biological hazards (termites and decay fungi) that can be expected in different building applications. Under this system, Woodhouse Weatherproof® products are preservative treated to Hazard Class 3 (H3) and can be installed in exterior above ground applications at least 150mm from ground level. Refer to AS1604.1 – Specification for preservative treatment for more details.

2. There are a number of preservative treatments that have been approved for use by the Australian Pesticides and Veterinary Medicines Authority (APVMA) and which are applied to timber products by manufacturers in accordance with AS1604.1 – Specification for preservative treatment. Woodhouse Weatherproof® uses only Light Organic Solvent Preservative (LOSP) treatments formulated as preservative code 64 and containing a combination of azole fungicides and organic insecticides as active ingredients. For more information on treatment types and preservative identification numbers, consult AS1604.1 – Specification for preservative treatment.
3. The examples provided here are not exhaustive. Consult the National Construction Code, local building regulations, and Woodhouse’s portfolio of technical literature if you are unsure of the correct specification for a particular application.
4. The Woodhouse Weatherproof® limited guarantee covers both product replacement and installation costs for seven (7) years from the date of supply as shown on your invoice from the timber merchant. After this period has elapsed, the limited guarantee covers product replacement only until the end of the 25 year guarantee period. See exclusions and limitations below for more information.

EXCLUSIONS AND LIMITATIONS

To the maximum extent permitted at law, this limited guarantee specifically limits and/or excludes claims, costs or damages against Woodhouse Timber Company as follows:

- Damage to or degradation of Woodhouse Weatherproof® products due to any cause other than termite and insect attack, fungal decay, or failure of priming coats, such as – weathering; corrosion; bleaching; staining caused by mould fungi; flaking, blistering, or peeling of topcoats (except where caused by defects in the Weatherproof® primer system); mechanical wear and tear; and breakage due to impact or fire, and any other cause outside the reasonable control of Woodhouse, or the action or inaction of any person or entity other than Dulux.
- Damage to or degradation of Woodhouse Weatherproof® products caused by installation into applications for which they are not designed or are not suitable, such as – in-ground contact; or applications that subject the product to undue mechanical stress or extreme environmental conditions.
- Damage to or degradation of Woodhouse Weatherproof® products due to poor installation methods, and inadequate and irregular maintenance schedules that: (1) allow dirt and other organic material to accumulate on the surface of the product; or (2) that permit the deterioration of sealants and coatings so that moisture can penetrate the paint system or timber substrate.
- Any inherent physical properties or qualities of wood itself such as strength, general appearance, knots and other imperfections, wane, checking, splits, shrinkage, swelling, warping, and twisting.
- Any minor or aesthetic damage that does not significantly affect the structural or functional capacity of the Woodhouse Weatherproof® product.
- Any Woodhouse Weatherproof® products that are rip sawn, re-dressed, or have the original dimensions significantly altered in any way (except where the product is cut to length, drilled for fixings, or notched as required for fitting).

Note that it is a requirement of this guarantee that all end cuts, notches, rebates, and drill holes be resealed with an in-can preservative primer such as Tanalised® Enseal Clear Timber Preservative AND reprimed prior to installation to prevent moisture ingress into the timber substrate.

- Any Woodhouse Weatherproof® products that have been drilled to accommodate and which allow the passage of wire balustrading through any part of the timber substrate.
- Any Woodhouse Weatherproof® products that are used in any structural application in a manner inconsistent with the National Construction Code and relevant Australian Standards, or in contravention of local building regulations and standards.
- Any Woodhouse Weatherproof® products that are removed from their original installation and reused at a new location.
- All other costs, damages, injury compensation, or consequential losses (including, but not limited to, loss of profit, loss of use of plant or facility, loss of opportunity, loss of goodwill or special or punitive damages) to other property, the purchaser, or any other party howsoever caused as a result of using the products (except where such liabilities cannot be excluded or limited by law).

RESEALING CUTS, HOLES AND NOTCHES

You must use an APVMA registered in-can timber preservative such as Tanalised® Enseal Clear Timber Preservative for resealing of all surfaces and freshly exposed faces resulting from: (1) cutting to length; (2) notching or checking; (3) rebating; (4) bevelling; (5) profiling; and (6) drilling. Failure to do so may void this guarantee.

PAINTING REQUIREMENTS

Woodhouse Weatherproof® is factory primed with Dulux® Industrial Primer during the manufacturing process, and should be finished on site with a minimum of two coats of a premium topcoat to a tradesman-like standard. We recommend Dulux® Weathershield® for best results across the entire range of Weatherproof® building products.

The application of dark colours – in particular, paints that demonstrate a light reflective value (LRV) of less than 45 – will void this warranty as these finishes absorb – instead of reflecting – solar radiation, and can cause resin bleed and premature failure of the paint system.

Further exclusions and limitations relating to the performance of Woodhouse Weatherproof® primer as part of a paint system include:

- Damage to or degradation of the paint system – including paints or coatings selected by the end user – that is not caused by the Dulux® Industrial Primer applied to the Woodhouse Weatherproof® building product.
- Damage to or degradation of the paint system where selected topcoats have not been applied in accordance with the manufacturer's instructions, including failure to meet guidelines for number of coats, coverage rates, and required film thickness.
- Paint system failures caused by inadequate preparation of the Woodhouse Weatherproof® product for topcoating, particularly where sources of contamination – including

dust, dirt, and oily residues – have not been removed prior to the application of films and coatings.

- Paint system failures where the Woodhouse Weatherproof® building product has been installed and exposed to sunlight for three (3) months without the application of finishing coats.

This paint system warranty is underwritten by Dulux® Powder & Industrial Coatings, and is subject to all other terms and conditions listed in this guarantee (except where such liabilities cannot be excluded or limited by law).

TRANSFERABILITY OF WARRANTY

This warranty is given to the owners of the building or property at the time of installation of Woodhouse Weatherproof® products, and to any secondary parties that may take ownership of the building or property within seven (7) years of date of supply. The warranty cannot otherwise be transferred or assigned to any other person or organisation outside of this time period.

MAKING A CLAIM

To make a claim under the framework of this limited guarantee, you must notify Woodhouse Timber Company of your claim within 30 days of discovering the alleged product failure or defect by using the warranty claim form available online at <https://www.woodhouse.com.au/warranty/warranty_claims_centre>, and before conducting any works to remedy the claimed defect. Alternatively, you may make a claim by contacting Woodhouse Timber Company in writing at the following address:

Attention: Product Manager
Woodhouse Timber Company
PO Box 487
Mt Ommaney, Queensland 4074
Australia

Claim documentation that is submitted to Woodhouse Timber Company should include both proof of purchase and a written statement outlining the nature of the alleged product failure or defect.

Before assessing any claim, we may require you to submit additional supporting information, including photographs of the Woodhouse Weatherproof® product and installation environment, and/or samples of goods demonstrating the claimed defect. Woodhouse Timber Company will also need to be permitted to inspect and test the alleged failed Weatherproof® product and any structure in which it is incorporated in order to assess the validity of your claim.

If Woodhouse Timber Company determines that your claim is valid, replacement or reimbursement will be carried out according to the terms outlined in this limited guarantee. This warranty does not cover any costs incurred in:

- preparing a claim,
- removing and disposing of redundant wood products from site;
- access and vehicle transport to site;
- administrative costs associated with rectification works; and
- consequential losses (including, but not limited to, loss of profit, loss of use of plant or facility, loss of opportunity, loss of goodwill or special or punitive damages).

AUSTRALIAN CONSUMER LAW

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This limited guarantee is independent of any other warranties and legal protection which you, the purchaser or owner, may have against the manufacturer or reseller of Woodhouse Weatherproof® building products, and does not limit or modify any other rights that you have under law.

Woodhouse Weatherproof® is a registered trademark of the Woodhouse Timber Company. Dulux® is a trademark of the Dulux Group.