

**PPG INDUSTRIES NEW ZEALAND LIMITED**

**PAINT SYSTEM GUARANTEE APPLICABLE FOR PPG PRIMED TIMBER PRODUCTS**

**MANUFACTURED AS WOODHOUSE WEATHERPROOF® PINK PRIMED ARCHITECTURAL PINE**

**Limited Warranty – Effective 1 January 2020.**

1. Subject to the following terms and conditions, PPG Industries New Zealand Limited (“PPG”) warrants for the period outlined in Table 1. from installation of the primed timber products, and completion of top coat painting in accordance with the conditions and specifications set out on label directions and below, that under normal exposure conditions, these products will not:

- Blister, Peel and Flake: the finish coat will not blister, peel or flake for this period over PPG primed Woodhouse Timber Products.

Table 1. PPG warranty options offered based on topcoat selection:

Brand	Quality Level	Label Warranty
Taubmans All Weather® Exterior Gloss Acrylic	<b>Best</b>	Lifetime Limited *
Taubmans All Weather® Exterior Low Sheen Acrylic	<b>Best</b>	Lifetime Limited *
Taubmans Sunproof Gloss Acrylic	<b>Premium</b>	20 Years *
Taubmans Sunproof Low Sheen Acrylic	<b>Premium</b>	20 Years *

\* This guarantee applies to the owner of the house/property to which the paint has been applied for the duration that the owner owns the house/property to which the paint has been applied. The benefits provided under this guarantee are personal and are not transferable.

**Warranty Terms and Conditions**

1. Two coats of topcoat using the Taubmans products shall be applied in accordance with the surface preparation and application procedures set out in the label directions. Each coat of topcoat must be applied at a coverage rate of not more than 16 square metres per litre of paint

2. Application of Taubmans products should take place within two months of the primed timber products being exposed to the weather. Painting outside that period may require further preparation and repriming with Taubmans Prep Right Wood Primer to a tradesman like standard where chalking or other surface damage has occurred
3. **IN THE EVENT THAT THE PAINTING SYSTEM ON THE TIMBER PRODUCT FAILS TO CONFORM TO THIS WARRANTY, PPG, AS ITS SOLE LIABILITY AND IN LIEU OF ANY DIRECT OR INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES, WILL AT ITS OPTION, FURNISH SUFFICIENT REPLACEMENT PAINT TO ENABLE THE TIMBER PRODUCTS INVOLVED TO BE REPAINTED, OR REFUND THE PURCHASE PRICE ORIGINALLY PAID FOR THE PPG PRODUCTS. LABOUR OR COSTS OF LABOUR FOR THE APPLICATION OF ANY PRODUCT OR OTHER EXPENSES (FILLERS, SANDPAPER, SCAFFOLDING ETC) ARE SPECIFICALLY EXCLUDED TO THE EXTENT PERMITTED BY LAW. PPG'S OBLIGATION UNDER THIS WARRANTY SHALL IN NO EVENT EXCEED THE PURCHASE PRICE OF THE ORIGINAL PPG PRODUCT. ANY REPLACEMENT PAINT PRODUCT PROVIDED IN RESPONSE TO A WARRANTY CLAIM SHALL BE WARRANTED ONLY FOR THE BALANCE OF THE WARRANTY PERIOD.**
4. Further, the warranty **does not** apply or extend to:
  - a) Damage or failure caused by excessive warping, cupping, splitting, cracking and shrinkage of primed timber products, breakdown of underlying substrate; falling objects' faulty or improper storage and installation; lack of proper maintenance; accidental damage; structure defects; fire, lightening, hurricane, tornado, windstorm, earthquake, hail or other acts of God; harmful chemicals, including harmful cleaning compounds, surface deterioration due to air pollution; misuse, abuse, vandalism, mildew accumulation, scratching, abrading or misuse/abuse of pre-finished product after application;
  - b) Extractive bleeding, mildew and efflorescence;
5. Except as set out in this guarantee PPG makes no other express nor implied warranties in relation to the PPG Product or the painted timber products. PPG specifically disclaims any implied warranties to the extent permitted by law

#### **Claims**

6. To make a claim under this warranty contact your PPG sales representative on the numbers below:
  - New Zealand - 0800 990 093
  - Australia – 1800 774 272
7. When making a claim you must supply proof that the alleged defective coating is Taubmans All Weather® Exterior Gloss Acrylic, Taubmans All Weather® Exterior Low Sheen Acrylic, Taubmans Sunproof Gloss Acrylic or Taubmans Sunproof Low Sheen Acrylic, and the date of its purchase. In addition, you must be able to provide access to the structure where the PPG Product has been used in order to permit PPG's representative to inspect it, take samples and photograph it.

**SPECIFICATIONS FOR PAINTING WOODHOUSE WEATHERPROOF® PINK PRIMED ARCHITECTURAL PINE**

**KEEP COVERED UNTIL READY FOR USE**

1. Fill all nail holes with an exterior filler as per manufacturer's directions. Note that some fillers do not require priming before use
2. Remove surface contamination and wash with clean water
3. If the primed timber has been exposed to the weather for more than two months, lightly sand to remove any chalking. Prime any base timber rub through areas with Taubmans Prep Right Wood Primer
4. When using acrylic topcoat, apply two (2) coats of a premium brand acrylic topcoat as per label directions
5. When using oil based topcoat, apply two (2) coats of a premium brand alkyd topcoat as per label directions

Notes:

- Resin may bleed from wood in hot, sheltered conditions. To reduce the risk of this occurring it is advisable to paint in light colours and follow the above instructions
- For better results it is recommended that a good quality acrylic undercoat is used before topcoating

A TOPCOAT PAINT SYSTEM GUARANTEE IS SEPERATELY AVAILABLE FROM PPG INDUSTRIES ARCHITECTURAL DIVISIONS. FOR DETAILS OF THIS GUARANTEE CONTACT PPG CUSTOMER SUPPORT BEFORE PAINTING AS FOLLOWS:

New Zealand 0800 990 093

Australia 1800 774 272 <https://www.taubmans.com.au/painters/guarantees>